



Continuous Quality Improvement Plan

I. PURPOSE

The purpose is to establish the Continuous Quality Improvement Plan (CQIP). This is a system wide process for evaluating and improving the quality of prehospital care within the ICEMA region.

II. THE CONTINUOUS QUALITY IMPROVEMENT (CQIP)

The EMS CQIP is designed to identify opportunities for improvement and training in addition to monitoring clinical performance and compliance with treatment protocols.

The ICEMA CQIP is established to monitor, review, evaluate and improve the delivery of prehospital care services. This plan is intended for all system providers and includes, but is not limited to:

- Prospective - to prevent potential problems
- Concurrent - to identify problems or potential problems during the course of patient care
- Retrospective - to identify potential or known problems and prevent their recurrence
- Reporting/Feedback - CQI activities will be reported to ICEMA. Changes in the system may be the direct result of these findings.

Each EMS provider will submit an Annual CQI plan in accordance with Title 22 Chapter 12 to ICEMA for approval. Each provider will review their original CQI plan and submit updates, changes or alterations to ICEMA every 5 years for approval. ICEMA will evaluate the implementation of each provider's CQI plan and request appropriate revisions as needed.

III. CONTINUOUS QUALITY IMPROVEMENT LEADERSHIP TEAM (CQILT)

CQILT is a subcommittee of the Medical Advisory Committee (MAC). EMS providers who act in a Quality Improvement role are requested to participate. The responsibilities of CQILT subcommittee include, but are not limited to:

- Prepare and follow-up with CQI requests as appropriate.
- Identify and develop ICEMA specific indicators for system evaluation based on policy and protocol updates.
- Prepare plans for improving the ICEMA CQI program.
- Review proposed ICEMA protocols and changes prior to release for public review.
- Establish protocol release dates in accordance with bi-annual training schedules
- Once protocol changes are in place this committee will monitor system data and individual audit filters to insure effectiveness.
- Members will present an annual update to MAC.
- These responsibilities are subject to change as needs are identified.

ICEMA CQILT will meet bi-monthly. All indicators will be selected by the subcommittee and based on identified trends. Data from indicators decided upon by ICEMA and CQILT are required from all providers as well as Specialty and Base hospitals. Participation in CQILT will serve as the quarterly QI update.