



*Serving San Bernardino, Inyo, and Mono Counties*  
*Tom Lynch, EMS Administrator*  
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Effective Date: December 30, 2020  
Supersedes: N/A

## ICEMA EMERGENCY DIRECTIVE #2020.12.30

**Whereas** a State of Emergency exists in San Bernardino County as a result of the threat of COVID-19; and

**Whereas** despite sustained efforts, COVID-19 continues to spread and is impacting all cities and unincorporated areas of San Bernardino County; and

**Whereas** it is imperative that First Responder agencies and transport providers maximize the number of available resources to maintain the ability to meet the anticipated response needs.

### IT IS HERBY DIRECTED THAT:

1. The San Bernardino County Medical Health Operational Area Coordinator (MHOAC) is authorizing the continued use of “active re-direct” in order to minimize Ambulance Patient Offload Delay (APOD) at hospitals:
  - Active re-direct will only be initiated at the recommendation of the EMS field personnel that are on site at the impacted hospital. The EMS field personnel will advise their supervisor (ambulance supervisor or Battalion Chief) of the current hospital status and the supervisor will determine whether or not the hospital will be placed on active re-direct.
  - The supervisor will take the following into consideration:
    - The number of ambulances waiting to off-load patients.
    - The current transfer of care (TOC) times.
    - The number of patients waiting in the lobby or overflow areas of the hospital.
    - The number of critical patients currently in the emergency room waiting for, or receiving treatment.
  - Once the request has been received, the supervisor will notify the Operational Area Coordination Center (Comm Center) supervisor that the hospital needs to be placed on active re-direct. The Comm Center supervisor will place the hospital on active re-direct via ReddiNet. The Comm Center supervisor will also notify the other fire department communications centers and transport providers in the county of the re-direct, and send an Active-911 page indicating that the hospital is on active re-direct. The re-direct will not exceed 2-hours from the time it was initiated.