



Inland Counties Emergency Medical Agency

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Serving San Bernardino, Inyo, and Mono Counties
Tom Lynch, EMS Administrator
Reza Vaezazizi, MD, Medical Director

DATE: April 3, 2020
TO: EMS Stakeholders
FROM: Tom Lynch
EMS Administrator
SUBJECT: OFFICE CLOSURE

In an effort to slow the spread of Novel Corona Virus (COVID-19), the ICEMA office will continue to offer services online and over the phone until the COVID-19 emergency concludes and the County Health Officer and the governor lifts indefinite orders restricting gatherings and directing people to stay home whenever possible.

As a result, credential matters are available via phone only. You can contact us at (909) 388-5823 or via e-mail at icemacredialing@cao.sbcounty.gov. Our response may be delayed, but we will get your message and get back to you as soon as we can. If you have submitted an application, don't worry. We're processing your application and you will receive status notifications via e-mail throughout the process and upon completion.

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NEWS RELEASE

COVID-19 Response

April 2, 2020

CONTACT:

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Public Information Officer
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County offices and attractions will remain closed to public traffic

In an effort to slow the spread of novel coronavirus, almost all county departments will continue to offer services only online and over the phone until the COVID-19 emergency concludes and the County Health Officer and the governor lift indefinite orders restricting gatherings and directing people to stay home whenever possible.

“We have a responsibility to do everything we can to limit the spread of the virus while still providing access to the County services people need,” said Board of Supervisors Chairman Curt Hagman.

Services for the following County departments and offices will be available only by phone and online. Offices will be closed to the public:

- Agriculture/Weights & Measures
- Assessor-Recorder-Clerk
- Child Support Services
- Children’s Network
- Clerk of the Board of Supervisors
- Community Development and Housing Agency
- County Fire and Fire Marshal
- District Attorney
- Economic Development
- Human Resources
- Inland Counties Emergency Medical Agency (ICEMA)
- Land Use Services, which includes Planning, Building and Safety, and Code Enforcement
- Public Defender
- Public Works, with the exception of lobby computer access to surveyor records
- Purchasing
- Registrar of Voters, with the exception of election observers by appointment only
- Risk Management
- Special Districts Water and Sanitation
- Transitional Assistance
- Veterans Affairs
- Workforce Development, however, in-person appointments will be conducted only when necessary

The following County attractions and services are closed to the public until the indefinite health orders are lifted:



- Preschool Services (Head Start)
- Big Bear Alpine Zoo at Moonridge
- County branch libraries
- County museums and historical sites
- County Regional Parks, including Calico Ghost Town
- Park and recreation district preschool in Joshua Tree
- All Big Bear Valley Recreation and Park District Parks
- All Bloomington Recreation and Park District Parks
- All County Service Area Parks
- Oak Glen Park and Museum
- North Etiwanda Preserve
- Joshua Tree Desert Conversation Area (Section 6)
- The following senior and community centers (centers that conduct meal programs will make meals available via drive-thru)
 - Big Bear Senior Center
 - Bloomington Ayala Senior Center
 - Joshua Tree Community Center
 - Lucerne Valley Community Center
 - Wonder Valley Community Center

For information about the coronavirus crisis, visit the County's coronavirus website at [sbcovid19.com](https://www.sbcounty.gov/covid19), email the County at coronavirus@dph.sbcounty.gov, or contact the coronavirus public information line from 9 a.m. to 5 p.m., Monday through Friday at 909-387-3911.