



# Inland Counties Emergency Medical Agency

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*Serving San Bernardino, Inyo, and Mono Counties*  
*Daniel Muñoz, Interim EMS Administrator*  
*Reza Vaezazizi, MD, Medical Director*

**DATE:** December 5, 2022

**TO:** EMS Providers - ALS, LALS, BLS, EMS Aircraft  
Hospital CEOs, ED Directors, Nurse Managers and PLNs  
EMS Training Institutions and Continuing Education Providers  
Inyo, Mono and San Bernardino County EMCC Members  
Medical Advisory Committee (MAC) Members

**FROM:** Daniel Muñoz                      Reza Vaezazizi, MD  
Interim EMS Administrator              Medical Director

**SUBJECT: IMPLEMENTATION OF POLICY 6110 EFFECTIVE DECEMBER 9, 2022**

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It has been determined that an emergency policy is necessary for the preservation of the safety and general welfare of the public. This policy was written to ensure the transport of critical patients in the rare event that an ambulance is unavailable.

The policy listed below is effective December 9, 2022.

ICEMA Reference Number and Name:

6110              Transport of Critical 911 Patients When No Ambulance is Available (NEW)

Please insert and replace the attached policy and the Table of Contents in the Policy and Protocol Manual with the updated documents. The ICEMA policies and protocols can also be found on ICEMA's website at [www.ICEMA.net](http://www.ICEMA.net) under the Policy and Protocol Manual section.

If you have any questions related to documents in the manual, please contact Amber Anaya, Assistant Administrator, (909) 388-5824 or via e-mail at [amber.anaya@cao.sbcounty.gov](mailto:amber.anaya@cao.sbcounty.gov).

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Enclosures

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**POLICIES/PROTOCOLS CHANGES EFFECTIVE DECEMBER 9, 2022**

Reference #	Name	Changes
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<b>NEW</b>		
6110	Transport of Critical 911 Patients when no Ambulance is Available	New Policy
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**INLAND COUNTIES  
EMERGENCY MEDICAL AGENCY  
POLICY AND PROTOCOL MANUAL**

**Reference No. 6110**  
Effective Date: 12/09/22  
Supersedes: n/a  
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**TRANSPORT OF CRITICAL 911 PATIENTS WHEN NO AMBULANCE IS AVAILABLE**

**I. PURPOSE**

To establish standards for the transportation of critical 911 patients in the rare event that traditional modes of transportation are unavailable. In an emergency situation, when failure to take other action would likely result in harm or negative patient outcome, field personnel may utilize the most appropriate method of transportation available.

**II. POLICY**

- In the event that there are no available ambulances to meet the response needs in an operational area within San Bernardino County:
- EMS field personnel may utilize the most medically appropriate method of transportation at their disposal, if:
  - The on-scene crew has a critical patient where no ALS ambulance, assistance by hire ALS ambulance, or BLS ambulance is available, has no ETA, or an extended ETA.
- All patients transported in these circumstances must have 100% CQI.
- Providers transporting patients utilizing alternative transportation modes and methods must notify the ICEMA Duty Officer within 24 hours of the incident.