

ATTACHMENT A

ICEMA Exemption Criteria List Performance Based Contracts/ MOUs Effective 2022

To be used for flagging purposes- these are not automatic exemptions

THE EXEMPTION REQUEST MUST BE THE SOLE REASON FOR THE LATE RESPONSE

Exemption Code	Type	Definition	Minimum Supporting Information (All exemptions require reporting of point of origin of responding unit.)
13	Incorrect Information	Any significant change(s) in response location initiated by the caller or dispatch agency, which directly affects the ability of the unit to meet the response requirement.	Time of notification of location change and notifying agency. CAD, recording, Automatic Vehicle Location (AVL) if available.
14	Mechanical Failure	Unit unable to respond due to non-preventable mechanical failure.	Critical failure report.
16	Off Road Incidents	Extended response time area with no road access to patient involved in off road incident.	Latitude/ Longitude or Thomas Brother map grid, CAD, voice recording, AVL, if available.
17	Hospital Bed Delay	Delays of greater than 25 minutes that are the result of a prolonged drop-off of a previous transport (e.g., bed delay), outside the control of the provider. This time does not include time needed by provider to get ready to respond. Requires more than one unit be on bed delay at time of call and system level depletion due to bed delay must be at least 20%.	Name of facilities and number of units at each facility experiencing prolonged drop off. System level at time of call. Thomas Brother's map grid location of responding unit. Screen shot, CAD, voice recording, AVL, if available.
19	Road Closure/ Construction	Unavoidable delays caused by unscheduled road construction or closure. Only one (1) exemption can be requested for each construction/closure location/event unless no other route is available.	Name of road and nearest cross street. Latitude/ Longitude or Thomas Brother map grid, CAD, voice recording, AVL, if available.
20	Second Unit or Subsequent	More than one unit to the same location.	Incident number of first unit on-scene. CAD tape.
21	Traffic	Any significant, unscheduled, unanticipated delay caused by traffic where a sufficient alternate route was not available (e.g., auto accident on a freeway, major prolonged gridlock, train).	Name of road and nearest cross street. Latitude/ Longitude or Thomas Brother map grid, CAD, voice recording, AVL, if available.
24	Weather	Any unusual weather conditions (e.g., major flooding, dense fog, snow accumulation, icy conditions, etc.) in the area affecting transport, which could impair or create significant unsafe driving conditions.	Type of weather, name of road and nearest cross street. Latitude/ Longitude or Thomas Brother map grid, CAD, Voice recording, AVL, if available.
99	Other	Any other mitigating circumstances falling outside the list of exemptions that may impede the response of a unit. The reason must be explained in exemption report. This exemption is to be used only when the reason is outside of the control of the provider; accident (provider not at fault), disaster, MCI, upgraded, downgraded, etc.	Documentation sufficient to justify request. Latitude/ Longitude or Thomas Brother map grid, CAD, voice recording, AVL, if available.

Rural Wilderness EOAs Only

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15	Mutual Aid	Rural/Wilderness Areas Only. Mutual aid provided to outside jurisdiction or mutual aid requested within jurisdiction of provider, if mutual aid exemptions are specifically referenced in Performance Based Contract (PBC) or MOU.	Incident number and unit number for units on other calls. CAD, voice recording, AVL, if available.
23	Unavailable Ambulance	Rural/ wilderness areas only. Delayed response time due to ambulance unavailability due to response to other 9-1-1 calls or having to respond from outside of the operating area due to patient transport.	Incident number and unit number for units on other calls. CAD, voice recording, AVL, if available.