



# INLAND COUNTIES EMERGENCY MEDICAL AGENCY POLICY AND PROTOCOL MANUAL

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## TRANSPORT OF CRITICAL 911 PATIENTS WHEN NO AMBULANCE IS AVAILABLE

### I. PURPOSE

To establish standards for the transportation of critical 911 patients in the rare event that traditional modes of transportation are unavailable. In an emergency situation, when failure to take other action would likely result in harm or negative patient outcome, field personnel may utilize the most appropriate method of transportation available.

### II. POLICY

- In the event that there are no available ambulances to meet the response needs within the Inland Counties operational areas.
- EMS field personnel may utilize the most medically appropriate method of transportation at their disposal, if:
  - The on-scene crew has a critical patient where no ALS ambulance, assistance by hire ALS ambulance, or BLS ambulance is available, has no ETA, or an extended ETA.
- All patients transported in these circumstances must have 100% CQI.
- Providers transporting patients utilizing alternative transportation modes and methods must notify the ICEMA Duty Officer within 24 hours of the incident.